



## VACANCY

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|------------------------|---|--|
| <b>REFERENCE NR</b>    | : | <b>VAC01344/24</b>                         |
| <b>JOB TITLE</b>       | : | <b>Network Engineer</b>                    |
| <b>JOB LEVEL</b>       | : | <b>C5</b>                                  |
| <b>SALARY</b>          | : | <b>R 455 638 – R 683 457</b>               |
| <b>REPORT TO</b>       | : | <b>Senior Server Engineer</b>              |
| <b>DIVISION</b>        | : | <b>Service Management</b>                  |
| <b>DEPT</b>            | : | <b>KZN: Network and Service Management</b> |
| <b>LOCATION</b>        | : | <b>Pietermaritzburg, KwaZulu-Natal</b>     |
| <b>POSITION STATUS</b> | : | <b>Permanent (Internal &amp; External)</b> |

### Purpose of the job

To monitor network status, attend to network incidents and service requests to ensure service restoration, and complete root cause analysis.

### Key Responsibility Areas

- Network Infrastructure and Incident management.
- Maintenance of Network services.
- Provide user support and attend to logged incidents.

### Qualifications and Experience

**Minimum:** 3-year National Diploma/ Degree/ Advanced Certificate in IT related field (Computer Science, Information Technology, Engineering, BCom etc.) at NQF level 6. Certificate in CCNA

**Experience:** 3 - 5 years' experience in Wide Area Network (WAN) Troubleshooting Technologies, Network Topologies, Network Design, Application Layer and Routing protocols.

### Technical Competencies Description

Behavioral Attributes: Self-confidence, Problem resolution orientation, Customer Relations, communication. Ability to interact with leadership and external customers. Incumbent must be willing to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies. Ability to work independently under minimal supervision Must be willing to work standby shifts and overtime when required The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

### Other Special Requirements

N/A

### How to Apply

To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process

1. Register using your ID and personal information;

2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 26 April 2024**

#### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.